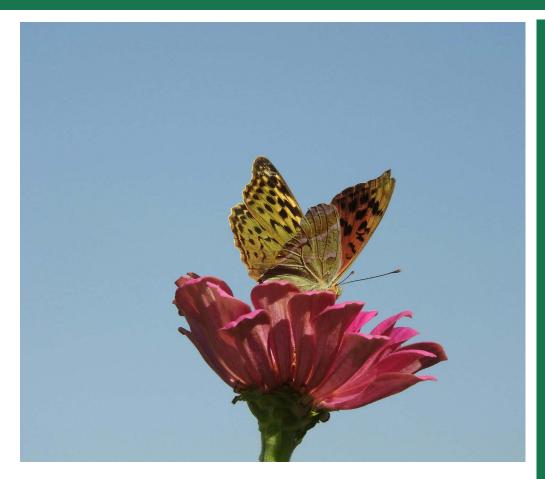
"A COMMUNITY ON THE POTOMAC" | WWW.COUNTRYSIDE-VA.ORG



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MEETING SCHEDULE

COMMITTEE MEETINGS WILL BE HELD VIRTUALLY UNTIL FURTHER NOTICE

BOARD OF DIRECTORS (BOD) 1ST AND 4TH WEDNESDAY, 7:00 PM

DESIGN REVIEW COMMITTEE (DRC) 4TH MONDAY, 6:30 PM

FACILITIES COMMITTEE (FAC) 2ND THURSDAY, 7:00 PM

GROUNDS COMMITTEE (GRNDS) 3RD WEDNESDAY, 7:00 PM

HORSEPEN RUN COMMITTEE (HPRN) 2ND WEDNESDAY, 7:00 PM

NEIGHBORHOOD ADVISORY COUNCIL (NAC) 2ND TUESDAY, 6:30 PM (HYBRID)

FINANCE COMMITTEE (FIN) 3RD TUESDAY, 7:00 PM

COUNTRYSIDE PROPRIETARY OFFICE

21515 RIDGETOP CIRCLE SUITE 280 STERLING VA, 20166

MON-FRI 8 AM - 5 PM

703-430-0715

COURIER VOL. 47, NO. 4 | April 2025

Reminders and News

5

12

26 - 27

Annual Inspections will begin Tuesday, April 1, 2025. Proprietary staff will be by throughout the next few months to perform inspections on the exterior of each home. If you have any questions, please contact the Proprietary Office.

LOOKING FOR MINUTES? Visit the CountrySide website to view the latest Meeting Minutes at https://countryside-va. org/





HOLI CELEBRATION AT DULLES TOWN CENTER!

Celebrate Holi at Dulles Town Center from 12 - 4 PM with Anna Sudha Community Kitchens! This free event offers a DJ, cultural performances, food, a beer and wine garden, and more!

LEESBURG FLOWER & GARDEN FESTIVAL

314

This weekend event is free to the public! Enjoy the beautiful flowers on showcase. There are many activities an events for the whole family to enjoy from entertainment to food and more!

APRIL 2025

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
30	31	1	2 BOD Meeting @7:00 PM	3	4	5
6	7	8 NAC Meeting @6:30 PM	9 HPR Meeting @7:00 PM	10 FAC Meeting @7:00 PM	11	12
13	14	15 FIN Meeting @7:00 PM	16 GRNDS Meeting @7:00 PM	17	18	19
20 HAPPY EASTER	21	22	23 BOD Meeting @7:00 PM	24	25	26 SPRING CLEANUP! @9 AM - 12 PM
27	28 DRC Meeting @6:30 PM	29	30	1	2	3

CountrySide 2025 Events

Event	Date	Time	Location
Spring Clean Up	Sat, April 26	9 AM - 12 PM	CountrySide
Spring Yard Sale	Sat, May 3	8 AM	CountrySide
Spring Shred & Paint Recycle	Sat, May 17	9 AM - 12 PM	Parkway Parking Lot
Family Fun Night	Sat, July 12	5 – 8 PM	Parkway
Back to School Pool Party	Sat, August 16	5 – 8 PM	Parkway
Fall Shred & Paint Recycle	Sat, September 6	9 AM - 12 PM	Parkway Parking Lot
Fall Yard Sale	Sat, September 20	8 AM	CountrySide
Fall Fest	Sat, October 4	12 - 4 PM	Parkway
Winter Celebration	Sat, December 6	1 – 3 PM	Parkway Meeting Room
		AVALAN	VIII - SP



5.3.25

SPRING

Call 703-430-0715 or email maddyjt.cside@pmpbiz.com to let us know you want your home on the yard sale list. The deadline to let us know is May 2nd at YARD SALE 12PM. The list will be published on the website in the afternoon on May 2nd.

The Best Sleep Over Your Dog Will Ever Have

Michelle's PetSitting

Overnight Dog Boarding in my Home
Full or Half Day Doggie Daycare
Large Fenced Backyard full of Fun
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Located in Potomac Falls/Sterling Virginia & Serving All of Loudoun County

703-967-4003 Text & Call



Luna & Boo



Michelle & Baxter

Non-Commercial Reserved Parking Policies Revised March 2025

The Parking Working Group sponsored by the Grounds Committee was formed last spring to look into the 2023 revisions to Resolution 233, Reserved Parking Policies, and to make recommendations to the Grounds Committee and Board of Directors on best practices for parking in CountrySide townhouse communities. The Parking Working Group has completed its research; they have recommended that the 2023 revisions to Resolution 233 be rescinded, and that the 2008 guidelines on townhouse parking be reinstated, with administrative updates as required. The Grounds Committee and the Board of Directors have accepted this recommendation, and the final 2025 revisions to Resolution 233 are presented below. The administrative updates include the removal of references to Loudoun County windshield decals (now obsolete), a clarification on where warning stickers will be placed on cars in violation of the Resolution. Also added is a provision that any resident can notify our contracted towing company to have a vehicle removed from a fire lane. Please review these restrictions on townhouse residential parking, which are effective as of March 27, 2025. If you have any questions, please contact the Proprietary office.

The Parking Working Group also developed a Parking Advisory document (LINK <u>HERE</u>), which provides very useful information on the subject of townhouse parking within CountrySide, including a summary of the challenges involved, reasons why certain suggestions aren't viable for CountrySide, locations of visitor spots, and a wealth of other material. Many thanks again to the Parking Working Group for your diligence!

COUNTRYSIDE PROPRIETARY

ADMINISTRATIVE RESOLUTION NO. 233

REVISED - EFFECTIVE DATE MARCH 27,2025

NON-COMMERCIAL RESERVED PARKING POLICIES

WHEREAS, Article III, Section 3 (c)(1) of the Declaration of Covenants and Restrictions charges the Board of Directors of the Proprietary with the power and duty to maintain and manage the real property, as defined in Article 1, Section 2 of the Declaration, to include all land encumbered by the Covenants contained in the Declaration; and

WHEREAS, Article VI, Section 9 of the Covenants and Restrictions authorizes the Board and/or its appointed designees to adopt rules and regulations governing parking upon common areas; and

WHEREAS, in order to assure safe and equitable parking arrangements as well as maintain and preserve the attractive appearance of the community, the Board wishes to adopt a policy governing parking practices for all town house sections; and

WHEREAS, the Board desires to revise Administrative Resolution No. 233 as noted below.

NOW, THEREFORE, BE IT FURTHER RESOLVED that Administrative Resolution No. 233 is hereby revised, and that the Board adopt the following policy governing reserved parking practices.

I. <u>Parking Rights</u>

Ownership of a lot in a townhouse section shall entitle said lot Owner(s) and/or their designated tenants to the use of two (2) reserved parking spaces for approved vehicles, together with the right of ingress and egress to and from their reserved spaces.

II. Approved Vehicles

An approved vehicle shall include any conventional passenger vehicle, truck or van.

III. Vehicle Requirements

All motor vehicles registered in the State of Virginia shall display current license plates and a valid state inspection sticker, if required, and must be maintained in proper operating condition so as not to be a hazard or nuisance by noise, exhaust emissions or appearance. Vehicles not registered in the State of Virginia shall Resolution #233 2025 REVISION Page 2 of 6

> display current license plates. For purposes of this Resolution, covered vehicles (i.e., vehicles covered so as to obscure the vehicles' windshield and/or license plate(s)) shall be considered in violation unless the vehicle owner shall, within twenty-four hours of a request made by the Proprietary representative, produce proof of valid state license and inspection sticker, or grant written permission for Proprietary staff to remove cover for purposes of inspection.

IV. <u>Restricted Vehicles</u>

In addition, no recreational, junked or abandoned vehicle, or other equipment or machinery, as specifically defined in separate administrative resolutions, shall be kept on the property, nor shall any repair or extraordinary maintenance be carried out on the property. Extraordinary maintenance is defined as maintenance requiring in excess one (1) day to return the vehicle to operational condition. Vehicles in violation of the paragraph shall be removed from the said area by an approved garageman under contract with the Proprietary and placed in a designated impoundment lot at the expense of the vehicle's owner of record.

V. Additional and Visitor Parking

- A. Additional parking in areas not specifically assigned to a particular unit shall be available on a first come, first-serve basis to all Owners and their guests. This includes but is not limited to all visitor parking spaces and curbside parking, where permitted.
 - 1. Use of visitor parking spaces for parking a vehicle in the same neighborhood for more than three (3) days in a 30-day period is prohibited and will be subject to the enforcement action stated in Section VIII below.
 - 2. A resident will be deemed a chronic offender after the vehicle has been towed once. Residents who abuse their visitor space privileges and are deemed chronic offenders will be towed immediately if parked in a visitor space.
 - 3. No commercial vehicle shall park in a visitor parking space. Commercial vehicles authorized to park temporarily in an assigned parking space while delivering goods or services to a resident's home shall fit in that space without protruding onto sidewalks or roads and shall not block access to vehicles parked on either side. Overnight parking of commercial vehicles in assigned parking spaces or in visitor spaces is expressly prohibited.
 - 4. Open curbside parking or Visitor spaces shall not be used for storage or long-term parking of any vehicle.

- B. No parking shall be allowed in areas that would impede the normal flow of traffic or access to sidewalks, mailboxes or other parking spaces.
- C. Parking along areas marked by fire lanes is prohibited. Any vehicle parked along a designated fire lane will be subject to immediate towing as stated in Section VIII below.

VI. Identification of Spaces/Vehicles

- A. Assignment of parking spaces shall be performed in accordance with criteria as defined and adopted by the Board of Directors, as may be revised from time to time by the Board.
- B. The parking assignment will include two (2) spaces for each townhouse, as designated by that unit's Proprietary lot number.
- C. Assignment of parking spaces and contracting of permanent pavement striping shall occur in Proprietary-owned street areas at such time as the Grounds Committee determines a section or sections to be fully completed or newly repaired. All vehicles must be removed from Proprietary streets on day(s) of contracted work or be subject to towing.

VII. <u>Redesignation of Space Assignment</u>

The Proprietary, acting through its Grounds Committee and Board of Directors, reserves the right at all times to re-designate the space where an Owner's vehicle(s) shall be parked, provided thirty (30) days written notice is given the Owner. "Written notice" may include a notification letter sent through the United States Postal Service, or e-mail notification sent to the Owner's e-mail address of record on file with the Proprietary, in accordance with applicable Virginia law.

VIII. Enforcement

<u>Enforcement Agent</u> – The Board of Directors reserves the right to contract with a local towing company to perform enforcement services at such time and hours as the Board deem necessary. The towing company's name, address and telephone number will be periodically published in the CountrySide Courier.

Enforcement Procedures -

A. <u>State and County Ordinance Violations:</u> The Board of Directors has executed an agreement which permits the Loudoun County Sheriff's Department to enter onto Proprietary-owned townhouse streets within CountrySide for the purpose of enforcing state and county vehicle licensing ordinances. In the case of an invalid license plate or inspection sticker, the sheriff's office should be contacted by the complaining resident for enforcement. In addition, an agent designated by the Board of Directors (generally, an employee of the Proprietary's current management company) shall place a violation sticker on the driver's side window of the offending vehicle, allowing three (3) days to remove the vehicle or correct the violation.

- B. <u>Additional/Visitor Parking Violations:</u> If a vehicle is in violation of Section V, an agent designated by the Board of Directors shall place a violation sticker on the driver's side window of the offending vehicle, allowing three (3) days to remove the vehicle or correct the violation. A resident will be deemed a chronic offender after the vehicle has been towed once. Residents who abuse their visitor space privileges and are deemed chronic offenders will be towed immediately if parked in a visitor space.
- C. Other Violations: In the event a car is parked perpendicular to a parking space, and/or otherwise obstructing ingress and egress into and out of the space and parked in an unauthorized reserved parking space, or impeding access to sidewalk ramps, handicap access and/or mailboxes, the obstructing vehicle shall be immediately removed by a local towing company. Such action shall be at the sole risk and expense of the vehicle's owner of record. In the event a vehicle is parked in a fire lane; parked in a handicap space without a valid handicap permit; parked so as to take up two parking spaces in visitor parking or in the pool parking lots; parked on the common grass; or parked so as to block access to a dumpster, or impeding access to sidewalk ramps, handicap access and/or mailboxes, the Proprietary or the Fire Marshall may take immediate action, at the sole risk and expense of the owner of record, to have the obstructing vehicle removed. The restriction against taking up two parking spaces is not applicable to vehicles parked in assigned reserved parking spaces unless the owner of record who is assigned those spaces reports a specific violation against his/her spaces.

Resolution #233 2025 REVISION Page 5 of 6

D. <u>Compliance with Rules and Regulations</u> – All owners, their tenants, invitees, visitors, guests and/or agents shall observe and comply with the above procedures and any and all additional rules and regulations as may be promulgated by the Proprietary from time to time with respect to the use of assigned parking areas.

IX. <u>Towing</u>

- A. <u>Towing Enforcement:</u> If, following the violation notice, the owner has not corrected the violation, then the agent designated by the Board of Directors shall be authorized to remove the vehicle through an arrangement with a local towing company for the purpose of impounding in a designated lot provided by the local towing company, at the sole risk and expense of the vehicle's owner of record.
- B. <u>Towing During Non-Business Hours:</u> A CountrySide Proprietary townhouse resident may have a vehicle towed for any of the following reasons:
 - 1. A vehicle is parked in their assigned space.
 - 2. A vehicle is blocking ingress and egress of their assigned space.
 - 3. A vehicle is parked perpendicular to a parking space.
 - 4. A vehicle is parked in a fire lane.

Before any vehicle is towed subject to Section IX (B), the resident must do the following:

- 1. Call <u>only</u> the local towing company that is under contract with CountrySide Proprietary.
- 2. Meet the towing agent at the resident's CountrySide townhouse.
- 3. Produce a valid driver's license <u>and</u> proof of residence or signed rental agreement. If one of the above reasons for towing still exists, the vehicle will then be towed at the sole risk and expense of the vehicle's owner of record. All costs associated with the towing and impounding of that vehicle is the responsibility of the vehicle owner.
- 4. Items 2 and 3 above do not apply to fire lane violations.

Resolution #233 2025 REVISION Page 6 of 6

X. <u>Funding</u>

All costs associated with parking space assignments, production and distribution of rules and regulations, contractual, and administrative and enforcement services, shall be funded by assessments paid by the affected neighborhood members provided that such funding is formally approved by the Board of Directors.

XI. Effective Date

This Resolution is effective March 27, 2025

ATTEST:

PRESIDENT: Penelope M. Francke

DATE:

SECRETARY: Kumar Sangaran

DATE:

BIKING WITH BRISKNAN

Join Supervisor Juli Briskman & Bike Loudoun for *Celebrate Trails Day* by embarking on a casual community bike ride in Algonkian.

Maverick Bikes will be onsite to perform bike checks before the ride. This event is free and open to the public. Registration and more information can be found here:



All participants must fill out the registration form

Stay and socialize after the ride! Food and drink from Route 7 Brewing and ice cream from Author's Ice Cream will be available for purchase.



Celebrate

MAVERICK



2025 Annual Inspections

At the request of your Board of Directors, members of the CountrySide Proprietary staff will be conducting the Annual Inspection of all CountrySide neighborhoods.

The inspection is performed with the intent of ensuring that the curbside appeal of the community is preserved.

The physical property inspections will commence during the month of April and we will be noting any repairs that need to be completed on the home and the general appearance of the property.

Some of the things found in need of exterior maintenance are listed but not limited to:

- wood rot on building exteriors
- fencing or sheds in need of repair
- damaged or missing roof shingles
- landscaping in need of attention
- building exterior in need of painting
- algae on building exteriors
- windows in need of repair or replacement
- unapproved architectural modifications
- driveways in need of repair and resurfacing
- decks in need of repair

Why Do We Have Annual Inspections?

At the beginning of each New Year, we all make resolutions to ourselves. Whether the promise is to lose weight, save more money, pay off debt, or look for another job, our determination, focus and commitment will make that resolution come true.

The Board of Directors wants to make the following promise to CountrySide Residents: Our Annual Inspections of your home will be the highest priority and our resolution in 2025. WHY? Because CountrySide is a well-established community and most of our homes are at least 30 years old. It is time for us to take a good look at our homes and determine what needs to be fixed, painted or replaced.

We all want the highest appreciation of our home when it comes time to sell and want our neighborhood to be attractive for new buyers.

The Board of Directors would suggest that new buyers gather several impressions when in the market for a new home. As they drive into CountrySide via CountrySide Blvd. or Algonkian, our common areas are evaluated, and the trees, grass and trails create the first impression.

As they continue to drive to the home they are considering, the neighborhood is evaluated. Do the homes, common areas and amenities appear clean and well maintained? This is the second impression. Evaluation of the specific home is the final thing they consider.

The Board of Directors asks for your support and understanding during the Annual Inspection process. We all benefit as we improve our homes.



Call Today for a FREE Estimate! 571-999 4395

Your Handyman We specialize in:

Property Maintenance Remodeling Bathrooms/Kitchens Plumbing/Electric Painting/Carpentry Flooring/Ceramics



escobarremodelingllc.com

Did You Know?

An Architectural Application is Required for ALL Exterior Modifications on Your Home.

The quality of design and architectural harmony in CountrySide are maintained through a process of review for all exterior alterations to the property.Specific authority for maintaining the quality of design in CountrySide is established by the Covenants and Restrictions, which are a part of every deed to property.

Article VI, Section f1 of the Covenants states:

"... except for purposes of maintenance and repair, no building, fence, wall, or other improvements or structures shall be commenced, directed, placed, moved, altered, or maintained upon The Property, nor shall any exterior addition to or change (including any change of color) or other alteration thereupon be made until the complete plans and specifications showing the location, nature, shape, height, material, color, type of construction, and any other proposed form of change (including, without limitation, any other information specified by the Design Review Committee) shall have been submitted to and approved in writing as to safety, harmony of external design, color, and location in relation to surrounding structures and topography and conformity with the design concept for the community by a Design Review Committee designated by the Board of Directors."

So, before you undertake any exterior project, please ensure you submit an architectural application and obtain approval first. For assistance with application requirements, you can review the Community Guidelines online at www.countryside-va.org or call the Proprietary office at 703-430-0715.

You May Need a "Site Plat"

Pursuant to the Community Guidelines most all exterior modifications require the submission of a "Property Plat/ Site Survey" with your application. This map shows the exact configuration of the lot, provides all the property dimensions of the lot, and shows any easements and building restrictions on the property. Most homeowners receive their Plat Map at settlement. It is printed on legal-size paper. Owners should keep the original Site Plat with their files and make copies to use with their applications.

Architectural improvements should be drawn on the plat map to show the location of your proposed modification such as a deck, patio, or play set. Site Plats are necessary for the committee members reviewing your application to gain the proper perspective and impact of your particular project on your residence and neighbors adjacent to you. If you cannot find your Site Plat, contact your settlement company or the Loudoun County Department of Building and Development.

Are You Hiring A Contractor?

CountrySide strongly suggests that all homeowners follow the recommendation outlined below when hiring a contractor.

- Check out the contractor with our local or state consumer protection officials
- Ask the contractor for customer references who have projects similar to yours
- Ask for a copy of the contractor's current license and insurance certificate, if required.
- Get written estimates from several firms. Make sure bids are based on identical project specifications.
- Get all guarantees, warranties, start and completion dates, and promises in writing.
- Never pay money up front for deposits.
- Report suspicious contractor behavior to the Better Business Bureau and to Renovation Experts.
- Never pay for work that is not completed to your satisfaction.
- Check out these websites that will provide you with the latest background information on prospective contractors.

100

- The Better Business Bureau: www.bbb.org
- Background Check-Info Registry: inforegistry.com
- Background Check: USSearch: www.ussearch.com



I'M JULIE BOWMAN your countryside agent

My proven process and neighborhood expertise makes <u>all</u> the difference. I believe in going above and beyond to provide top-tier service and an exceptional client experience.



Let's chat soon!

TRUSTED - RESPECTED - RECOMMENDED 20 YEAR COUNTRYSIDE RESIDENT

It's never too early to receive guidance and support. Reach out today.

What My Clients Think:

"Julie is hands-down AMAZING! She goes above and beyond to help her clients every step of the way. Selling our home was a breeze thanks to her!" - Alison & Craig

"Julie is outstanding! She really knows her stuff, so we were able to totally trust her expertise on the market. We would recommend Julie to anyone in a heartbeat". -Jenny and Jordan

"We couldn't be happier with our experience having Julie help with the sale of our home. She was professional, knowledgeable, and honest." -Darlene and Brian

Julie Bowman

0 703.434.9027

- Julie@NOVAHomeMarket.com
- NOVAHomeMarket.com



Your Sterling Agent



SEMINAR

Saturday, April 26, 2025

) 10:00-11:00 AM

Upcoming Events

TURNING 18

ESSENTIAL DOCUMENTS FOR YOUNG ADULTS & THEIR PARENTS

Learn the essential documents every young adult should have, including medical and financial power of attorney, to ensure parents can still assist in critical situations.

Plus, we'll cover how to navigate credit wisely and how to build a strong financial foundation for the future.

19775 Belmont Executive Plaza Ashburn, VA (Behind Whole Foods)

FOR MORE INFO AND TO RSVP: NOVAHomeMarket.com/Turning18



ulie F Jowman

703.434.9027 Julie@NOVAHomeMarket.com → NOVAHomeMarket.com

Speakers:



Toula Dreifuss, Esq. Partner, S&T Law Firm



Amy Lodes Sr. Loan Officer Main Street Home Loans



Pool Season is Coming

CountrySide Pools will open Memorial Day weekend! This year we will continue to use the MokoPass system. Residents who have previously signed up are all set for this season and do not need to make any changes unless you need to add or subtract household members. If you did not sign up previously, or are new to the community, please see the instructions below to register.

CountrySide Digital Pool Pass FAQs

1) How Do I Apply for my Digital Pool Pass?

A primary household user will apply, and then once approved, they can add additional family members.

There are currently **two (2)** ways to apply for your digital pool pass. Please pick the one that is the most convenient for you:

A. On Your Computer or Phone Web Browser By Visiting: <u>https://countryside.mokopass.com/</u>

(There is an app that can be downloaded from the app store, however, the app isn't fully "live" yet and if a resident tries to sign up in the app, it locks up the system and takes 24-48 hours to reset the account)

- 1. Click on the "Sign Up" link at the bottom, right of the homescreen.
- 2. Enter your contact information and press the "Sign Up" button.
- 3. You will receive a verification request to the email address you provided.
- 4. Go to your email and click "Verify".
- 5. Once you have verified your email, sign in to your account (either through the original login screen or via the "Continue" button on the email verification screen). Depending on your browser, a "Tour" icon may appear to provide guidance on the app, including how to upload your photo.
- 6. If using the "Tour", please wait for the "Edit" icon (a square with a pencil) to appear to upload your photo. You will be able to recenter/resize your photo in a later step.
- 7. If you are editing your profile, click on the "Edit" pencil at the upper right of the Photo circle to upload your picture.
 - i. Picture must be clear, up-close photo of individual resident (no group photos or pets; no hats, sunglasses, face masks, etc.)

- 8. Enter your contact information.
- 9. Click Submit.
- 10. At this point, your application is complete. If approved, you will either receive immediate verification telling you your account is approved, or you will receive an approval notification to the email address you provided with next steps to access your pool pass account. If you are not approved, you will receive an email to the email address you provided listing what additional steps you must complete to be approved.
- 11. To enter additional family members, please see Section 4 below.

B. By Visiting Your HOA Office:

Not comfortable registering on your phone or online? No problem. You can still register in person by visiting your HOA office at: **21515 Ridgetop Cir, Ste 280**, **Sterling VA**., Monday – Friday from 9 AM – 4 PM. When visiting your HOA office, please make sure you bring your required documentation as outlined below.

2) What Documentation Will I Need to Register?

The documents you will need for registration will depend on whether you are a Homeowner or Home Renter. Please see the required documentation for each type of registrant:

A) Homeowners: Your contact information (including photos for ALL household members age 2 and older).

B) Home Renters: Proof of Address and photos for ALL household members who will be registered. A copy of your current lease must be on file with the PMP office, and the property owner will need to have submitted the "Residential Occupancy Form" authorizing the tenant(s) to use CountrySide amenities. The property owner will also need to pay the \$50 rental registration fee to use the amenities.

3) What Are Reasons My Application May Not Be Approved?

Should your application be denied, please contact your HOA manager to learn more. Applications may be denied if you do not submit your proper documentation, if you have outstanding violations, or if your HOA dues are delinquent.

4) How Do I Register Additional Family/Household Members?

After your application has been approved, you will receive an invitation to login to your account. This invitation will be emailed to the email address you provided during registration. To add additional family/household members to your account, login to your account at: <u>https://countryside.mokopass.com/</u> Once you have logged in:

A) Click on "Dool Doop Doguoot" on t

- A) Click on "Pool Pass Request" on the top left menu
- B) Then Click on the "Add New Member" button
- C) Complete the required fields, then click "Submit"

Please be aware that registration is limited to the number of members in your household listed on the Amenities Registration Form on file with the CountrySide Proprietary office. Requests for new registrations will be validated against those Proprietary records. If you need to add more than four (4) family members, please contact the Proprietary office for assistance.

5) What Do I Do If I Forget or Lose My Password?

Having trouble remembering your password? No worries. Visit <u>https://countryside.mokopass.com/</u> and click on "Forgot Password?" Enter the email address you used to register and instructions to reset your password will be emailed to you. Still need help? Contact your HOA office at: (703) 430-0715 during normal business hours.

6) How Many Family/Household Members Can I Register?

Registration is limited to the number of full-time residents listed with the Proprietary (see above).

7) How Do I Receive Guest Passes?

Guest passes are available for purchase at the Proprietary office and each of CountrySide pools at a cost of \$5 each, or \$40 for 10 passes. Seasonal Guest passes, which are issued to one specific individual, can be purchased from the Proprietary office for \$100 annually. Guests must be accompanied by a sponsoring/host CountrySide resident.

8) What Do I Need to Present to Lifeguards To Enter the Pool?

To enter the Pool, simply provide your name or address to the lifeguard at the pool check-in desk. He/she will check your photo, make sure that you have been validated and then check you in. You do not need to bring a phone, hard copy pool pass or photo ID to enter. You must be pre-registered on the MOKO app to gain admittance to the pools. If you wish to enter the pools and are NOT pre-registered on the MOKO app, you will need to purchase a Guest Pass for each person who wishes to use the pool.

- 9) Please Note: By entering the pools, you are agreeing to the Pool Rules and Regulations, as approved by the Board of Directors. A copy of the current Pool Rules and Regulations can be viewed online, both on the CountrySide website and via the MOKOapp.
- 10) Please note that the lifeguards and pool management staff do not have the authority to override your status on the MOKO app if you are denied entrance to the pools. You must resolve any discrepancies or disputes with the Management Agent (PMP) for CountrySide Proprietary during regular business hours.



Considering the Right Wove?

As a homeowner, you've poured your heart and significant resources into your property, your most valuable investment. You might be considering rightsizing to start a new exciting chapter. But where to begin?



You've got this. I'm her to help you every step of the way, from initial planning to moving day. My expertise and network of trusted professionals help ensure an exceptional experience. As your real estate advisor, I'll champion your goals, helping to efficiently prepare your home for sale so it shines in it's best light, maximizing value and minimizing time on the market. **Let's make this move your best yet.**

Let's start the conversation:

→ 571-334-7966 cell. MaryAnne.Carbone@Longandfoster.com.

MaryAnne Carbone, CFSP ***Countryside Resident of 30+ years*** Certified Full Service Professional Real Estate Agent & Realtor 571-334-7966 cell.

HOME IS WHERE YOUR STORY BEGINS



Long & Foster. 1355 Beverly Rd., Mclean, VA 22101. 703-790-1990.

Join the CountrySide Waves and Ripples Swim Team!



Summer is coming! Pool safety is a common concern for all parents. As a CountrySide resident, you have excellent options available to prepare your children for a safe summer at the pool while having fun competing as part of our community swim team! Please note: Registration is only open to CountrySide residents in good standing.

THE COUNTRYSIDE RIPPLES:

This program is for 5-8 year-olds who aspire to swim along with the older Waves swimmers, but are just beginning their competitive swimming careers, and require a little extra attention in their workouts. Ripples swimmers:

- Must be ready and willing to learn to swim freestyle and backstroke.
- Need to be able to leave their parent and enter the water with the coaches.
- Must be comfortable in the water and in entering the water where they cannot stand.
 - Must be able to submerge his/her face in the water and blow bubbles and float unassisted on front and back.
- Don't yet need to be able to swim a full length of the pool (25 meters) in a recognizable stroke.

Ripples practices will be weekday mornings starting June 16 and continue through late July. Prior to the season, evaluations will be conducted to determine into which group your child will be placed. More information regarding assessments will be available as the season gets closer.

THE COUNTRYSIDE WAVES SWIM TEAM:

This program is for experienced swimmers, ages 5 to 18, who are interested in swimming competitively. The team is a member of the Colonial Swim League which includes teams throughout Northern Virginia. We compete in four major swim strokes: freestyle, backstroke, breaststroke and butterfly. Swimmers must be able to swim freestyle and backstroke to join the Waves Swim Team. Our regular season begins immediately following Memorial Day on May 27 and ends in late July. (Practices are after school until June 13, then transition to morning practices.)

The CountrySide Waves Swim Team has been developing outstanding competitive swimmers for years. We are committed to providing a safe, nurturing program for swimmers of all levels. We hope you will consider one of our two outstanding programs for your children this summer.

Online registration will open in early April at www.countrysidewaves.org



Sponsorships of all levels are available! Support our neighborhood swim team and reach hundreds of local swimmers and their families by sponsoring the Countryside Waves! Email cswavesct@gmail.com to request sponsorship information.





CountrySide Tides Swim Lessons are for children from infant through 12 years old who want to learn to swim. Our lessons are based on the Red Cross Learn to Swim program. Safety is our main concern. We teach the students how to safely have fun in the water along with basic swimming instruction, floating and water treading skills. Classes are available for children as young as infants, with parental assistance, through 12 year olds.

Course levels range from introduction to water to Elementary Level 4 classes. Sessions meet twice a week for 3 weeks. Swim lesson instructors include CountrySide Waves Swim Team coaches along with some of our best, current and graduated swimmers and CountrySide residents.

All CountrySide residents in good standing are welcome to participate in our swim lessons.

Online Registration for Session 1 and/or Session 2 opens Monday, May 5, 2025 Session 1 June 16 – July 4 Session 2 July 7 – July 25

Please go www.countrysidewaves.org and click on 'Tide Swim Lessons' to view class days/times and to register. If you are unsure what class level to sign your child up for, please make your best guess. We will switch kids around the first week of classes depending on ability.

> If you have any questions, please email cswavesct@gmail.com



RESERVE YOUR FREE CONSULTATION TODAY!

RANA BARAKAT, DDS | SAMANEH MOJARRAD, DMD, MS

703-433-9330 // barakatortho.com 45745 Nokes Blvd. Suite 175, Sterling, VA 20166



CALL FOR CANDIDATES 2025 BOARD OF DIRECTORS VACANCIES

Included in this edition of the Courier on the next page, you will find a petition of candidacy for the Belmont and Foxfield Directors on the CountrySide Board of Directors for 2025.

Participation on the Board is an opportunity for you to make a personal contribution to your neighborhood and an investment in CountrySide's future. We hope you will take the time to carefully consider representing your neighborhood on the Board of Directors next year. Every CountrySide homeowner in good standing is eligible and encouraged to participate.

Please include a brief statement of your reasons for seeking election to the CountrySide Proprietary Board of Directors and a summary of specific qualifications that would make you well suited for the position.

We would appreciate any personal information that you would like to share, such as length of residency in CountrySide, other committees you have served on and community service experience.

Your petition will be presented to the board at the next meeting. Petitions must contain the signatures of owners of ten (10) properties, in good standing, from your neighborhood who support your candidacy. The petition of candidacy form has been formatted to accept electronic as well as physical signatures.

You may drop your petition off at the Proprietary Office or mail it to:

CountrySide Proprietary Attention: Elections Committee 21515 Ridgetop Circle, Suite 280, Sterling, VA 20166

Please feel free to call the Proprietary Management Office or another Board representative if you have any questions about the election process or need further information about Board positions We look forward to hearing from you.

Sincerely,

Catherine Neelley Community Manager Catherineen.cside@pmpbiz.com (703) 430-0715



Board of Directors Vacancy for Belmont

There is a vacancy on the CountrySide Proprietary 2025 Board of Directors for the **Belmont** neighborhood. We are currently accepting applicants to fill this position. The CountrySide Proprietary Bylaws state, "in the event of a vacancy, his/her successor shall be selected by the remaining Elected Directors and shall serve for the unexpired term of his/her predecessor." If you are a homeowner in the in the **Belmont** neighborhood and would like to contribute to your community, please consider applying to represent your neighborhood on the Board of Directors. Representing your neighborhood will challenging, rewarding, and an educational experience. All Board members are volunteers who serve the entire community. To apply, fill out the application below and return it to the Proprietary Office. Please include a brief statement with your reasons for serving your community. This statement will be published in a future edition of our monthly publication "The Courier." If you have any further questions, please feel free to contact Catherine Neelley, Community Manager, at 703-430-0715 or via e-mail at catherineen.cside@pmpbiz.com.

CountrySide Proprietary Petition of Appointment For The 2025 Board of Directors

Name: _____ Address: _____

Briefly state your reasons for seeking the Board of Directors. Please Print.

Signatures and addresses of owners of ten (10) properties in your neighborhood who support your appointment.

1	6
2	7
3	8
4	9
5	10



Board of Directors Vacancy for Foxfield

There is a vacancy on the CountrySide Proprietary 2025 Board of Directors for the **Foxfield** neighborhood. We are currently accepting applicants to fill this position. The CountrySide Proprietary Bylaws state, "in the event of a vacancy, his/her successor shall be selected by the remaining Elected Directors and shall serve for the unexpired term of his/her predecessor." If you are a homeowner in the in the **Foxfield** neighborhood and would like to contribute to your community, please consider applying to represent your neighborhood on the Board of Directors. Representing your neighborhood will challenging, rewarding, and an educational experience. All Board members are volunteers who serve the entire community. To apply, fill out the application below and return it to the Proprietary Office. Please include a brief statement with your reasons for serving your community. This statement will be published in a future edition of our monthly publication "The Courier." If you have any further questions, please feel free to contact Catherine Neelley, Community Manager, at 703-430-0715 or via e-mail at catherineen.cside@pmpbiz.com.

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Name: Address:

Briefly state your reasons for seeking the Board of Directors. Please Print.

Signatures and addresses of owners of ten (10) properties in your neighborhood who support your appointment.

1	6
2	7
3	8
4	9
5	10



By Law, realtor commission rates are negotiable. You DO NOT have to pay a 6% commission to sell your home! If your home is worth \$500,000, a 6% commission is \$30,000!



Scan the QR Code for a ← Quick Market Value → of Your Home



Even if you are not thinking of selling now, realize at some point in the future, you will sell your home. At that point, you will be scrambling around trying to remember the name of that realtor from RE/MAX that sells houses for only 4%. Write down my name and phone number and keep it on your refrigerator or somewhere handy.

Call Kelly Jones at 703-585-5057 whenever you are ready to sell your home and I will honor this 4% commission rate.





If you have a friend, neighbor or family member who is thinking about selling their Sterling home, you could help them put \$10,000 or more in their pockets too when they sell. Pass along my name & number to them ... EVERYBODY could use an extra \$10,000!

**** More Experience, More Marketing & More Money in Your Pocket When You Sell Your Home **** If your home is currently listed for sale, this is not a solicitation of that listing. If your home is not listed for sale, then absolutely ... <u>I want to earn your business.</u>



- * RE/MAX Hall of Fame & RE/MAX Lifetime Achievement Awards
- * Over 25 Years of Experience
- * Helped over 1,000 families buy, sell and rent their homes
- * The #1 RE/MAX 100 agent in Virginia for 10 years in a row



PROPERTY MANAGEMENT PEOPLE, INC. "MANAGEMENT" is our middle name

92 Thomas Johnson Dr., Suite 170 Frederick, MD 21702 301-694-6900 - 1-800-336-8009 Fax: 301-694-9514

Chief Executive Officer President Edward D. Thomas Rose G. Thomas

COUNTRYSIDE PROPRIETARY STAFF 703-430-0715

COMMUNITY MANAGER: Catherine Neelley catherineen.cside@pmpbiz.com

GROUNDS AND FACILITIES MANAGER: Tim Pope timjp.cside@pmpbiz.com

DESIGN REVIEW COORDINATOR: Al Pham alpp.cside@pmpbiz.com

COMMUNITY RELATIONS COORDINATOR: Maddy Thring maddyit.cside@pmpbiz.com

ADMINISTRATIVE ASSISTANT: Shawanda Howell shawandah.cside@pmpbiz.com

MAINTENANCE/LAND SERVICES: Carlos Ramirez Bryan Neal

THE VILLAS AT COUNTRYSIDE:

National Realty Partners, 365 Herndon Parkway, Suite 106, Herndon, VA 20170. Villas Office

If you have any questions or concerns regarding Villas property, condo fees, trash information, or Villas community issues, contact Karen Conoy, Villas Property Manager at kconoy@nrpartnerllc.com. For questions about Amenities and CountrySide Assessments, contact the Proprietary Office.

FOR VILLAS AFTER HOURS EMERGENCIES: 703-476-3639 for "life or property threatening situations ONLY." Note: CountrySide Proprietary cannot respond to these calls.

Board of Directors

BELMONT: Vacant Belmont@countryside-va.org

FOXFIELD: Vacant Foxfield@countryside-va.org



<u>MORVEN:</u> Roddy Dean Morven@countryside-va.org <u>Treasurer</u>



OAKRIDGE: Penelope Francke Oakridge@countryside-va.org <u>President</u>



<u>OATLANDS:</u> Dave Barrie <u>Oatlands@countryside-va.org</u>





<u>ROKEBY:</u> Kumar Sangaran <u>Rokeby@countryside-va.org</u> <u>Secretary</u>

<u>WELBOURNE:</u> Fredrik Wallin <u>Welbourne@countryside-va.org</u> <u>Vice President</u>



NEIGHBORHOOD SERVICES

SERVICE	NAME	PHONE
Babysitting/Pet Care	Mateo Mitchell available evenings & weekends	571-334-2580
Pet Care	Nolan Mitchell available evenings & weekends	202-365-8471
Babysitting/Pet Care	Lacie Martin available weekends	703-939-4681
Babysitting/Pet Care	Arianna Martin available weekends	703-939-4596
Townhouse Mowing	Zack Daughtry Mow No Mo	571-277-6820
Pet Care	Julianne McNulty available during the day	703-203-9825
Pet Care	Kaley McQuinn available all day	703-282-1693
Babysitting/Pet Care	Arielle Keating available evenings	719-394-6856

The Proprietary, its members, and the Board of Directors do not recommend or endorse any person on this list. If you or your child would like to register to be on the services list, please email maddyjt.cside@pmpbiz.com to get a copy of the registration form.

Neighborhood Services

Do you babysit on the weekends? Walk your neighbor's dog every evening? When summer rolls around, are you mowing lawns for extra money?

Let your neighbors know!

Get added to the Neighborhood Services list in CountrySide Courier.

For information: maddyjt.cside@pmpbiz.com

2025 COURIER ADVERTISING

FOR MORE INFORMATION:

phone: 703-430-0715 email: maddyjt.cside@pmpbiz.com

RATES PER ISSUE FOR RESIDENTS

Full Page	7-3/4" wid
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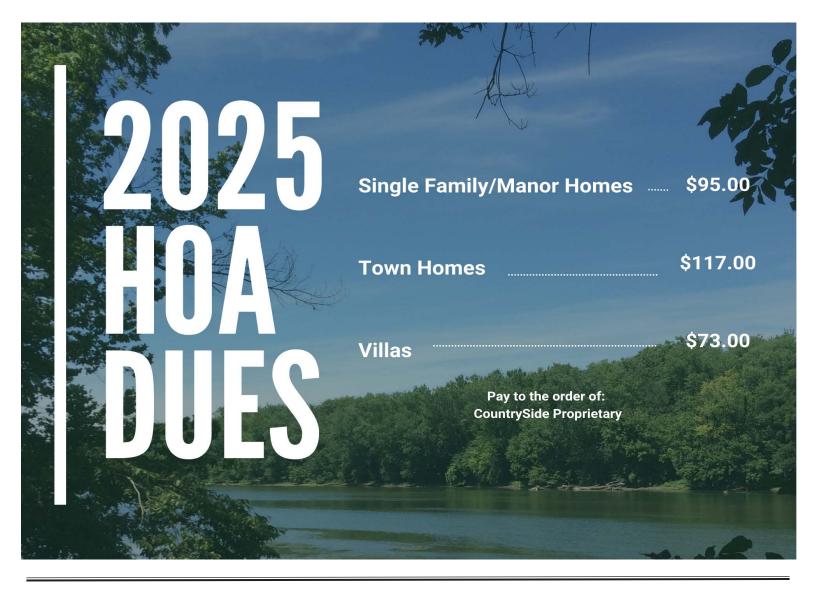
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RATES PER ISSUE FOR NON RESIDENTS

Full Page	7-3/4" wide x 9-3/4" tall	\$25.00
Half Vertical	3-3/4" wide x 9-3/4" tall	\$15.00
Half Horizontal	7-3/4" wide x 4-3/3" tall	\$15.00
Quarter Page	3-3/4" wide x 4-3/4" tall	\$10.00



The CountrySide Proprietary, its members, and/or Board of Directors do not recommend or endorse any advertiser. The CountrySide Proprietary reserves the right to decline any advertisement for any reason it deems appropriate. Submitted articles are the opinion of the author and do not necessarily reflect the opinions of the CountrySide Proprietary, its members, or the Board of Directors.



WHY DO TOWNHOUSES PAY A HIGHER ASSESSMENT?

Residents who are new to the HOA community, or unfamiliar with the operating budget of CountrySide, might ask why the townhouse monthly assessments are higher than the single family home assessment. The answer is fairly simple: It's a question of who pays for what. As an example: CountrySide single family homes are on VDOT streets—streets that are maintained by, and are plowed in winter by VDOT. That maintenance and plowing is all funded by the taxes paid by single family homeowners, and those taxes can easily run double what townhouse taxes are. By contrast, when a townhouse street needs to be repaired, repaved, or even totally rebuilt, those expenses have to be paid by the homeowners who benefit from the improvements. There are other townhouse-only expenses, but road maintenance is the biggest single difference.

The CountrySide Board of Directors accounts for townhouse-only expenses separately, so that assessments fairly reflect the share of expenses incurred by both categories. Separate Reserve funds are maintained for townhouse-only expenses, and those delineations are shown on the summarized budget presented to the residents after each budget cycle. If you have further questions on this subject, please feel free to contact the Proprietary Office or the Board of Directors.

SELLING YOUR HOME? YOU WILL NEED TO ORDER A PROPERTY OWNERS' ASSOCIATION DISCLOSURE PACKET NOTICE, OR POA.



COUNTRYSIDE

Go to https://pmprent.condocerts.com/resale to order.
Register, place your order, and your documents will be processed.

WESTWICK COURT VILLAS

• Go to https://pmprent.condocerts.com/resale and select the package for "The Villas."

When the Proprietary receives an order for a POA packet it initiates a physical inspection of the entire property.

- The inspection of exterior maintenance items includes peeling paint, algae on siding, broken window seals, wood rot, fences in need of repair, etc.
- Exterior modifications/enhancements are noted and checked for previous approval.
- If you haven't done so already, please ensure that you have submitted an application for those exterior modifications .



Virginia Property Owner's Act (Contract Disclosure Statement; Right of Cancellation). "A. Subject to the provisions of Article 2 of 55-509, a person selling a lot shall disclose in the contract that (i) the lot is located within a development which is subject to the Virginia Property Owner's Association Act; (ii) the Act requires the seller to obtain from the property owners' association an association disclosure packet and provide it to the purchaser....."

Questions? Call the Proprietary Office at 703-430-0715 for more information.



Townhouse Parking

Each townhouse property has two assigned parking spaces. Residents should use their assigned spaces for parking.

Visitor Spots...



are for visitors! A vehicle parked in the same space or visitor spots in the same neighborhood three (3) times in a thirty (30) day period is considered a repeat or chronic offender.

Towing

If you see a bright orange sticker on your wehicle, do not ignore it! Your final warning before towing will be clearly marked.

Commercial Vehicles



This applies to any vehicle designed or maintained for business/profit purposes and to vehicles with a rate capacity 1.5 tons or more. Vehicles may not bear commercial signs, advertising, or visible commercial equipment.



Other Prohibited Vehicles

Inoperable vehicles, abandoned vehicles, boats, trailers, recreational vehicles



Be Courteous!

We recognize that townhouse parking is tight. Be courteous and considerate to your neighbors by not monopolizing the visitor parking. We don't like to call Al's Towing & Storage, but we will

Spot

Use Your Assigned Spot

Homeowners are able to call Al's Towing & Storage themselves if they find their assigned parking space occupied by a non-authorized vehicle.



Al's Towing & Storage 11 Douglas Court Sterling, VA 20166 703-435-8888

TRASH & RECYCLING COLLECTION

Trash must be in a receptacle with a lid. Trash/Recycling must be placed curbside before 7:00 am. Do NOT place trash on common areas.

For large items or bulk pickups, please email your request to hoa.nova@republicservices.com. There is an \$85 dollar fee for each item. Appliances are no longer accepted.



FOXFIELD, OATLANDS, AND MORVEN

TRASH DAYS ARE MONDAYS & THURSDAYS

ROKEBY, WELBOURNE, BELMONT, AND OAKRIDGE

TRASH DAYS ARE TUESDAYS & FRIDAYS



FOXFIELD, OATLANDS, AND MORVEN YARD WASTE ON MONDAYS RECYCLING ON THURSDAYS

ROKEBY, WELBOURNE, BELMONT, AND OAKRIDGE YARD WASTE ON TUESDAYS RECYCLING ON FRIDAYS



Yard waste must be in a paper bag or containter & clearly marked "YARD WASTE"

NO PLASTIC BAGS

Yard waste in plastic bags will not be collected Wood waste: Cut into 4-foot lengths & bundle **Per Republic Services:** "If the contractor misses a stop, the contractor will go back and make that pick up that same day when reported to the contractor by 3:00 p.m. If after 3:00 p.m., then the pick up will occur the very next Contractor's business day." **Please report missed collections to**

hoa.nova@republicservices.com.

Trash & Yard Waste Reminders USE A COVERED TRASH CAN

CountrySide Regulations state:

Article VI, Section 6. Prohibited Uses and Nuisances. (e):

"Trash and garbage containers shall not be permitted to remain in public view except on days of trash collection. No incinerator shall be kept or maintained upon any lot. Garbage, trash and other refuse shall be placed in covered containers."

What this means is <u>you **MUST**</u> use a covered trash receptacle. Trash placed out in bags is in direct violation of the Governing Documents. Also, the use of bags attracts unwanted wildife leading to an unsightly and unsanitary mess.

YARD WASTE HANDLING

• Brush and limbs must be cut to 4 ft. lengths and bundled with twine in arm-full size bundles.

• Tree stumps and tree limbs (that are larger than 6" in diameter and longer than 4 ft.) will NOT be collected.

 Grass clippings and leaves should be put in PAPER bags (no plastic bags) OR in a container marked "Yard Waste"

CountrySide Proprietary does not have an official Facebook page



Several unofficial Facebook pages are maintained by CountrySide residents.

These pages are **not affiliated** with or monitored by CountrySide Proprietary. We remind residents that any official announcements concerning the community are posted on the website, sent to residents via email, or announced in The Courier. This includes any changes to services, such as recycling collections, scheduling, events, and anything else which directly affects the CountrySide Community.

When in doubt, call or email the office! We're here to help!

VOLUNTEERS NEEDED! YOU CAN MAKE A DIFFERENCE!

As a volunteer, you will vote on important neighborhood issues. We need your input, energy and feedback.

Board of Directors: The primary responsibility of the Board of Directors (BOD) is to review and vote on neighborhood issues such as common area projects, contracts and renewals, delinquent accounts, unresolved violations and appealed applications.

Current Vacancies: Belmont, Foxfield

Design Review Committee: The primary responsibility of the Design Review Committee (DRC) is to advise and assist the BOD in monitoring, reviewing and enforcing compliance with the architectural control standards established for the community.

Current Vacancies: Foxfield, Oatlands, Welbourne

Facilities Committee: The primary responsibility of the Facilities Committee (FAC) is to advise and assist the BOD in developing and administering an ongoing program to preserve and enhance the swimming pools, pool bath houses, Par course, basketball and tennis courts, tot lots, and maintenance compound. Particular focus is in regard to the maintenance of and improvements to these areas, and to advise and assist the BOD in developing rules and regulations for the use and enjoyment of these areas by all CountrySide residents. **Current Vacancies: Oatlands and Welbourne**

Finance Committee: The primary responsibility of the Finance Committee (FIN) is to advise and assist the BOD in financial management and oversight of the annual operating budget for the Proprietary. **Current Vacancies: Belmont and Morven**

Grounds Committee: The primary responsibility of the Grounds Committee (GRNDS) is to advise and assist the BOD in developing and administering an ongoing program to preserve and enhance landscaping, turf, parking areas, streets and paths - particularly the maintenance and improvements to these areas. Grounds also advises and assists the BOD in developing rules and regulations for the use and enjoyment of these areas by all CountrySide residents, and is responsible for the administration of the landscaping and trash contracts. **Current Vacancies: Belmont**

Horsepen Run Committee: The primary responsibility of the Horsepen Run Committee is to generate recommendations for Board consideration for Horsepen Run and to develop a land management and maintenance plan for Horsepen Run. **Current Vacancies: Foxfield and Morven**

Neighborhood Advisory Council: The primary responsibility of the Neighborhood Advisory Council (NAC) is to advise and assist the BOD on matters pertaining to its particular neighborhood, Proprietary affairs through standing committees and is directly involved with the architectural review and budget process. Current Vacancies: Belmont (1 seat), Foxfield (3 seats), Morven (1 seat), Oakridge (2 seats), Oatlands (2 seats), Rokeby (2 seats), Welbourne (4 seats)

All Committee and Board meetings are open for attendance by CountrySide residents. See the Meeting Schedule at the front of this Courier.

Contact the Proprietary office for more information and **Become a CountrySide volunteer!**

WHO TO CALL AT THE PROPRIETARY OFFICE FOR INFORMATION (703) 430-0715

Catherine Neelley Community Manager catherineen.cside@pmpbiz.com

Contracts, budget issues, assessments & dues, and personnel issues.

Al Pham

Design Review Coordinator alpp.cside@pmpbiz.com To report any house in a state of visual disrepair or obtain an Architectural Application for exterior improvements. Trash/recycling on private property.

Tim Pope Grounds & Facilities Manager timjp.cside@pmpbiz.com Common area concerns, playground maintenance, operational problems associated with the pools, and snow removal in the townhouse sections of CountrySide.

> Carlos Ramirez Grounds & Facilities Staff

Maddy Thring Community Relations Coordinator maddyjt.cside@pmpbiz.com Community Events, parking issues on townhouse streets, the Courier, website

Vacant Administrative Assistant

General inquiries, Virginia Resale Disclosure Packets, account inquiries & statements, missed trash/recycle.

Shawanda Howell Administrative Assistant shawandah.cside@pmpbiz.com

General inquiries, account inquiries & statements, missed trash/recycle.

Bryan Neal Grounds & Facilities Staff

Loudoun County Sheriff's Office non-emergency number: Call (703)777-1021 in the event of a non emergency situation

Some Useful Links

Loudoun County Home Page https://www.loudoun.gov/ Loudoun County Public Schools https://www.lcps.org/

Algonkian District Supervisor Juli Briskman https://www.loudoun.gov/2232/Algonkian-Supervisor-Juli-E-Briskman VDOT https://www.virginiadot.org/default_flash.asp

Republic Services

https://www.republicservices.com/residents

Dominion Energy

Report Power Outages or Emergency

https://www.dominionenergy.com/virginia/report-outage-or-emergency

Monthly Assessment Payment Options

DIRECT DEBIT (ACH): There are several benefits to signing up for Direct Debit payments, including the following:

- •Avoid Late Fees! Payments are processed on or about the 10th of each month and are therefore always received on time.
- •One less check to write each month and one less stamp to use or trip to the Proprietary office.
- •The assessment amount is always right, even if rates change from year to year

It's easy to use this service. Complete the Authorization Agreement for Direct Payments form and send it to us with a voided check. This form can be picked up in the office or found <u>HERE</u>.

NOTE: We will only take the regular assessment. Other fees assessed to the account must be paid separately,

BY MAIL:

Mail a check or use your bank's online bill pay option.

Send the payment to our payment processing center at CountrySide Proprietary, c/o PMP, PO Box 62678, Phoenix AZ 85082. Please list your CountrySide account number in the memo portion of the check

Checks sent in the mail must be received by the 10th of the month to avoid late fees.

IN THE OFFICE: Come to the office located at 21515 Ridgetop Circle, Sterling, VA 20166 We do not accept credit cards. The office is open from 8am to 5pm, Monday through Friday.

ONLINE: Make an online payment via e-check or credit card by logging onto our bank's website at

- https://propertypay.cit.com/ The following information is required to make a payment online:
- Management Company: Property Management People

Management Company ID: 7047

Association Name: CountrySide Proprietary Association ID: 000065

Account #: located on your coupon

Click on "Pay Assessment" (bottom right). Payments made by credit card are assessed a convenience fee.

Late Fee Forgiveness Program

The CountrySide Proprietary Board of Directors is offering a late fee forgiveness program for up to a maximum of six assessment interest charges/late fees.

Eligibility criteria:

- No applicant who applied and was accepted for 2019 and/or 2020 may apply for 2022.
- Applicants must bring their assessment account current and sign up for the Direct Debit/ACH Program.
- At least one payment must be received under the Direct Debit/ACH Program before the interest charge/ late fee amnesty
 occurs.
- Applicants must remain on Direct Debit/ACH for at least nine months after signing up
- Failure to remain current and make payments within nine months will result in interest charges/late fees being re-applied to the account.

If you are interested in signing up for this program and meet all the conditions as stated above, please contact Catherine Neelley at the Proprietary Office 703-430-0715 or via email at catherineen.cside@pmpbiz.com

Payment Plans

CountrySide Proprietary offers its homeowners the option of a written installment payment arrangement for the purposes of satisfying a delinquent account balance. This option is known as a Payment Plan. There are essentially two types of Payment Plans available:

Standard Payment Plan – Enables homeowners to pay off their outstanding balance over a period of ten months. The monthly payment amount is calculated by taking 10% of the balance due and adding it to the regular monthly assessment amount. This plan also requires that the homeowner signs up for Direct Debit/ ACH so that the monthly amount due can be taken directly from a bank account. Non-Standard Payment Plan – Enables homeowners to suggest an alternate monthly payment amount and to make those payments via cash or check. This type of plan is offered for a period of nine months, at which time it will be reviewed to determine whether or not the plan can continue and/or needs to be altered.

Both types of Payment Plans are subject to Board approval. If you currently have an outstanding balance and would like to apply, please contact Catherine Neelley, Community Manager, at (703) 430-0715 or by emailing catherineen.cside@pmpbiz.com.