

2024 COUNTRYSIDE POOL RULES, REGULATIONS AND POLICIES

These rules exist to promote safety, good order, and discipline at CountrySide’s swimming pools to maximize the enjoyment of our pools by CountrySide residents. They are rules and regulations and should be supplemented with *common sense* and *courtesy*. Misconduct will not be tolerated and will most likely result in suspension of pool privileges. These rules apply to all CountrySide residents and their guests attending any of CountrySide’s three pools (Cromwell, Lindenwood, or Parkway). CountrySide has retained American Pool Management to provide our pool management and lifeguard services for 2024.

While many consider the lifeguards to be the first line of safety defense, the truth is that you as a pool user are the first line of defense. Parents are ultimately responsible for the *safety* and *behavior* of their children whether they accompany their children to the pools or not. Residents are responsible for the behavior of their guests. If pool patrons (residents or guests) violate these rules or engage in unsafe behavior, the lifeguards are granted the authority to enforce the rules accordingly.

If a patron observes rude behavior, unsafe activity, or feels that good order and discipline are being compromised, they should bring it to the attention of the pool management staff. Members and staff are also encouraged to submit a written *Incident Report* to the CountrySide Proprietary. Forms are available at the pools and on the CountrySide Proprietary website (<http://www.countryside-va.org>).

Note: English and Spanish versions of the pool rules are available at the Proprietary office, at each pool, and on our website.

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Pool & Office Contact Information

Parkway Pool	46020 Algonkian Parkway	703 430 9818
Lindenwood Pool	100 Lindenwood Road	703 430 9827
Cromwell Pool	3 Edds Lane	703 430 9858
Proprietary Office	21515 Ridgetop Cir. STE 280	703 430 0715

I RESIDENTS

1. All Members (including additional family members/household members aged 2 and older) who are in good standing (defined as being current in the payment of their assessments and with no outstanding Design Review Committee (DRC) violations) may apply for a Digital Pool Pass. Children under the age of 2 are not required to be signed up for the Digital Pool Pass. All pool attendee adults, and children aged 2 and older, will be required to apply for a Digital Pool pass with photo. In the event that the MOKO app is inoperable, hard copy/printed 2022 amenities passes will be temporarily accepted for pool entry, until such time as MOKO is again available.
2. Should your application be denied, please contact your HOA manager to learn more. Applications may be denied if you do not submit proper documentation of being in good standing.
3. Renters may obtain a Digital Pool Pass only after the Proprietary Member Owner completes and forwards a “Residential Occupancy Form” and the \$50.00 rental registration fee to use the amenities.
4. Only full-time residents (hereafter referred to as “CountrySide Resident(s)”) of a Lot owned by a Member in good standing are eligible for amenities passes, digital or otherwise. Any attempt to fraudulently register persons for amenities passes who are not full-time residents at the registration address will be a violation of these pool rules and may result in suspension of the entire household's amenities passes for the season.
5. Please note that the lifeguards and pool management staff do not have the authority to override your status on the MOKO app if you are denied entrance to the pools. You must resolve any discrepancies or disputes with the Management Agent (PMP) for CountrySide Proprietary during regular business hours.

II GUESTS

1. One-day guest passes are available for purchase at any pool lobby by Members who are in good standing, as defined above. One-day guest passes cost \$5.00 each, or a bundle of ten passes may be purchased for \$40.00. A seasonal guest pass, which may require a Picture ID, may be purchased for \$100.00 from the Proprietary Office by appointment only. Guest passes can be used at the time of purchase, or they may be retained for future use in the year purchased. Daily guest passes entitle one attendee to one full day's use of the pool facilities.
2. For the 2024 pool season, both digital and physical guest passes will be accepted for entry to CountrySide pools, assuming the guest is accompanied by a CountrySide Resident. Guest passes may be purchased at the pools, or at the PMP office. Residents with physical guest passes from prior years are encouraged to exchange their physical guest passes for the digital equivalents by visiting the PMP office during business hours.
3. For pool admittance, guests must have a valid guest pass and must be accompanied by a CountrySide Resident.

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4. A guest who is not in swim attire and does not plan to utilize the pool may accompany a Member or CountrySide Resident into the pool without purchasing a guest pass.
5. No guest pass is required for non-swimmers.
6. Residents are responsible for the behavior of their guests at all times.

III ADMISSIONS POLICY

1. **The Proprietary is concerned about the safety and wellbeing of all pool patrons. We request that all non-swimming guests plan to be accompanied by a responsible party or other persons to provide assistance.**
2. To enter the pool, simply provide your name or address to the lifeguard at the pool check-in desk. He/she will check your photo, make sure that you have been validated and then check you in. You do not need to bring a phone, hard copy pool pass or photo ID to enter. You must be pre-registered on the MOKO app (Digital Pool Pass) to gain admittance to the pools. If you wish to enter the pools and are NOT pre-registered on the MOKO app, you will need to purchase a guest pass for each person who wishes to use the pool.
3. Children eleven (11) years of age and under must be accompanied by and be directly supervised by a responsible party at least 15 years of age while in the pool area.
4. Pool staff shall direct the Members' attention to these policies and procedures, which shall be posted in public view at all times. Complaints should be referred to the Proprietary office staff.
5. Guests intending to use the pool facilities will only be admitted when accompanied by a CountrySide Resident and upon surrendering a guest pass to the lobby attendant. In the event of same day re-admittance of a guest, the lobby attendants must initial the returned guest pass.
6. No pets or animals of any kind are allowed within the pool enclosures, other than approved assistance animals.
7. Swim privileges may be refused to all persons with colds, coughs, inflamed eyes, severe infections, nasal discharge, or anyone wearing bandages; refusal of privileges is at the discretion of the pool management personnel.
8. Persons creating any disturbance or suspected of being impaired or under the influence of alcohol or any substance shall be asked to leave the pool premises. In such instances, the judgment of the pool management personnel prevails.

IV GENERAL RULES AND PRACTICES

1. The on-duty Pool Manager/Operator shall be the final on-site authority to interpret these operating policies and procedures. The Pool Manager may take any action he or she feels is necessary to preserve the health and safety of the pool patrons and to preserve the peace and dignity at the pool facility.
2. The pool management staff (i.e., lifeguards) is empowered by the CountrySide Facilities Committee to enforce these rules at CountrySide's swimming pools. This means that in the pool staff's judgment, serious offenses may warrant a directive to leave the pool area. Such action shall necessitate that the Pool Manager submit a written ***Incident Report*** (with the amenities pass attached) to the CountrySide Facilities Committee via the Proprietary office.
3. The 2024 pool rules and regulations will continue the policy of ***“Zero Tolerance”*** to remedy instances of severe misconduct at any of our three pools this season. ***“Zero Tolerance”***

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means that any misconduct or disregard of the set policies will not be tolerated. The Pool Manager will document infractions on an ***Incident Report*** form describing the nature of the incident and the individuals involved, including the lifeguard, and may also, at his or her discretion, include the names of witnesses if necessary. Any violators are subject to immediate suspension of privileges throughout CountrySide facilities. The Facilities Committee administers the “**Zero Tolerance**” policy. They will adjudicate “**Zero Tolerance**” issues and make recommendations to the CountrySide Board of Directors to suspend pool privileges of any individual who represents a hazard to the safety of themselves or others, or a disturbance to the family-friendly atmosphere at CountrySide pools.

4. Minor infractions, such as running, pushing, or rough play will not be permitted anywhere in the pool enclosure. Lifeguard's judgment prevails. In the event a second warning becomes necessary, the offender will be required to take a 15-minute break. Should a third warning become necessary, the Pool Manager is authorized to suspend the member's pool privileges for up to 72 hours. Pool Managers are authorized to temporarily suspend the member's amenities pass and evict the offender provided that a written Incident Report is submitted to the CountrySide Proprietary Facilities Committee.
5. **All persons shall use the pool facilities at their own risk.** The CountrySide Proprietary assumes no responsibility for any accident or injury neither in connection with such use nor for any use and/or damages to personal property.
6. No rough play or dangerous activity will be allowed. Cursing, insults, foul language, inappropriate gestures, and rudeness are not acceptable in any public facility – especially when children are present. Courtesy is encouraged. Members are also free to complete a written complaint form addressed to the CountrySide Proprietary Facilities Committee for review and further action. The forms are available at the pools and on the CountrySide Proprietary website (www.countryside-va.org). The Facilities Committee shall review all Incident Reports. In those instances where suspension of privileges is deemed appropriate, the Facilities Committee may forward their recommendations to the CountrySide Board of Directors for final determination.
7. CountrySide Members and Residents are responsible for the actions of the residents of their household.
8. CountrySide Members and Residents are responsible for the actions of their guests.
9. Damage to pool property will result in the individual involved being denied use of the pool until the CountrySide Proprietary Facilities Committee has resolved the matter to its satisfaction.
10. All persons shall immediately obey the instructions and respect the judgment of the lifeguards and/or Pool Manager. Disputes shall be filed, in writing, with the CountrySide Proprietary Facilities Committee.
11. The pool management staff are responsible for the pool area safety and discipline. As such they are authorized to rule on situations and enforce all rules of safety. All pool management staff have the authority to evict patrons who fail to comply with these rules and regulations. In that event, a written ***Incident Report*** shall be completed by the Pool Manager and submitted to the Facilities Committee (see “**Zero Tolerance**” under #3 of GENERAL RULES AND PRACTICES section).
12. Situations not specifically covered by these rules and regulations may be acted upon by the Facilities Committee to provide clarification to the members. The Facilities Committee is empowered to amend, add, or delete rules for the benefit of the general membership.
13. Standing jumps will be permitted in 3 feet of water or greater. No diving is permitted in less than 8 feet of water (i.e., you may only dive into a diving well at Cromwell or Lindenwood).

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One exception to this rule is that competition swim team members may dive during officially sanctioned events (to accommodate and train for race starts).

14. No excessive splashing or games of "tag" are permitted in the water at any time. Lifeguard's judgment shall prevail.
15. Only "nerf" and "beach-type" balls will be permitted.
16. Non-U.S.C.G. approved flotation devices are discouraged but allowed at user's risk. Use of devices such as "water wings" requires direct parental supervision at all times.
17. Breastfeeding is allowed at all CountrySide pools.
18. Pool Operating Hours will be strictly enforced; all patrons must exit the pool house at or before closing time.

V SWIM ATTIRE POLICY

1. Street clothing is permitted in the deck area provided the person does not enter the pool and remains no closer than 5 feet from the water's edge.
2. All persons will shower and be attired in proper swimwear prior to entering the water. "Cut Offs" and/or any other article of clothing which may prove hazardous to the pumps and filters are prohibited.
3. Persons not toilet trained or who are incontinent must either wear a swim diaper or a cloth diaper, rubber pants and a swimsuit to comply with health department requirements and to inhibit drain clogging from any materials. Disposable diapers are prohibited.
4. Swim goggles are permitted and are recommended in lieu of regular eyeglasses or sunglasses in the pool.

VI WEATHER POLICY

1. Water is conductive. Patrons must leave the pool immediately following the observance of thunder or lightning.
2. The entire facility (pool, deck/grass, and pool house) will remain closed for 45 minutes following every instance of thunder/lightning.
3. Residents may choose to wait in the safety of their car or another area outside the facility until the lifeguards give the "all clear" signal and the pool reopens.
4. The pool management staff, in its sole and absolute discretion, may order the closing of pool due to inclement weather or other conditions that may cause a risk to the health and safety of the patrons using the pool.

VII CONSUMPTION OF FOOD AND BEVERAGES

1. The pool snack bar will be open only during the 10-minute rest break (see below for schedule). The snack bar typically carries a limited assortment of drinks and ice cream for purchase by pool patrons. There is also a water fountain available for patrons while the snack bar is closed.
2. Patrons may also bring their own food and drink to the pools as long as they comply with the following rules:
 - a. No glass containers are permitted within the pool enclosure – ONLY paper or plastic containers are safe within the pool enclosure.
 - b. No alcoholic beverages are permitted in the clubhouses or within the pool enclosure.
 - c. No drugs of any type are permitted.
3. In accordance with Loudoun County Swimming Pool Ordinance, Section 838.37, neither eating nor drinking is allowed on the pool deck. Eating and drinking activities are confined

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to the grass areas only. Smoking is **prohibited** within all CountrySide Pool Facilities and within 25 feet of the front entrance. This includes conventional cigarettes AND ALL e-cigarettes (JUUL, vaping, etc.)

VIII BREAK TIME FOR LAP SWIM/WATER WALKING/OVERCROWDING

1. A ten-minute period is to be observed every hour for lap swimming or water walking exclusively, meaning only people actively swimming laps or water walking are allowed in the pool during that time. The lifeguard will blow the whistle to begin the break at 50 minutes past the hour and blow the whistle to resume swimming on the hour. The exception to this is the final hour of operations; the pool shall not close 10 minutes before the hour, it will close on the hour. Lap swim and/or water walking may occur until the end of the last hour. All patrons must exit the pool facility at or before closing time.
2. If in the view of the Pool Manager, the number of people in the pool presents an unsafe situation, the manager may call a break time for all individuals in the pool in excess of the standard ten-minute break time procedures outlined in No. 1 above.
3. In the event of overcrowded conditions, as determined by the Pool Manager, the manager may instruct the lobby attendant to direct any member/guest arrivals to a less crowded pool facility.

IX DIVING BOARDS & WATER SLIDES AT CROMWELL & LINDENWOOD

1. At any time, if there are patrons using the diving board or slides while there are other swimming patrons in the pool, there must be a second lifeguard on duty either in a chair or on the deck to monitor the activity at the deep end of the pool. NO EXCEPTIONS!
2. Only one person at a time is allowed on the diving board or any individual slide.
3. Only those individuals who are strong swimmers may use the diving boards. Lifeguard staff may require swimmers to pass a swim test if a lack of proficiency is observed. This also applies to slides that egress the swimmer into diving wells (i.e., water over the swimmer's head).
4. No running, pushing or horseplay is permitted around the perimeter of the diving area.
5. No hanging, sitting, or standing on the lifeline separating the swimming and diving areas is permitted.
6. The diver on the board may not proceed off the board until the previous diver has reached the ladder or completely cleared the diving well. This rule also pertains to water slides. Furthermore, persons on adjacent diving boards and slides may not proceed into the water at the same time. They must wait until the previous diver or slider has cleared the diving well. Lifeguards have the final authority for regulating diving and sliding to maintain safety.
7. Divers may only take one bounce before leaving the board, and divers may only progress in a forward direction towards the pool while on the board.
8. Backflips are allowable but inwards, cut-aways, gainers or other types of dives, which propel a diver towards the diving board, are prohibited. Keep your dives simple.
9. Do not dive off the side of a diving board. Dive straight ahead only.
10. Do not run and dive.
11. No one may be in the diving well to "catch" or assist others going off the diving board or exiting from a slide.
12. No items may be tossed or thrown to or towards divers going off the diving board, slides, or otherwise entering the diving well.
13. No flotation devices are permitted on the diving boards, slides, or in the diving well.

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14. Slide only feet first.

X WADING POOL: SAFETY AND HEALTH REGULATIONS

1. **No lifeguard services are provided in the wading pool.**
2. Non-proficient swimmers left unattended in the wading pool shall be removed at once. A report in writing shall be directed to the CountrySide Proprietary Facilities Committee, who shall take whatever action deemed necessary in the interest of safety and welfare.
3. Persons not toilet trained or who are incontinent must either wear a swim diaper or a cloth diaper, rubber pants and a swimsuit to comply with health department requirements and to inhibit drain clogging from any materials. Disposable diapers are prohibited.
4. Toys and play equipment must be limited to non-breakable items.

XI FLOAT DAY POLICY

1. "Float day" is designated at all pools as follows: Cromwell: every day; Lindenwood: Wednesday only; and Parkway Friday only.
2. Floats are never allowed in the diving wells of the Cromwell and Lindenwood Pool.
3. Floats must be of a design for a single person. For rectangular floats, the length can be a maximum of seven feet and a maximum width of four feet. For inner tubes, the diameter can be a maximum of four feet.
4. The Pool Manager shall be the final authority for determining the acceptability of any float. Further, if in the view of the Pool Manager or his representative, an unsafe condition should occur from the presence of too many floats in the water at a given time, or unsafe use of a float, then the Pool Manager or his representative shall be free to call a break time in order to alleviate such unsafe condition.

XII VOLLEYBALL NET POLICY

The Parkway Pool volleyball net may be used Thursday evening during the hours of 5:00 p.m. to 7:00 p.m.

XIII LAP LANE/SWIM LESSON POLICY

All three pools currently have a dedicated lap lane established for use on a first come, first served basis. Additionally, all three pools will have an "on demand" lap lane available seven days a week. These lanes are for the sole use of those who wish to swim laps. Other swimmers shall respect lap-lane swimmers, should not interfere, and will be required to stay out of the lap lane during use. Lap lane swimmers should note, however, that scheduled swim lessons do occur in the lap lanes; copies of the schedules will be posted at each pool. If swim lessons interfere with a resident's request to use the existing lap lane, the lifeguards should be asked to set up the "on demand" extra lap lane at that pool. Swim lessons may only be performed by individuals authorized by the Association and the Waves Swim Team who are certified as lifeguards as provided by the Loudoun County Code.

XIV POOL RENTAL POLICY

Members in good standing who wish to rent the pool facility during non-operating hours should contact the Proprietary office at 703-430-0715 for a **Rental Information Sheet** and copy of the **Pool Rental Agreement**.

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XV SUSPENSION OF PRIVILEGES

Subject to the procedure outlined in the due process policy (Resolution 287), any Member who is delinquent in his/her assessments payments may be denied use of the pool facilities until such time as his/her account is brought current. Any Proprietary Member who has a covenant violation may be denied use of the pool facilities until such violation is abated. These restrictions apply to all residents of the Member's household.

XVI SUSPENSION DUE TO IMPROPER CONDUCT

Proprietary Members may be suspended as outlined in **Section IV General Rules and Practices**. When a suspension occurs, the Facilities Committee will be notified, and the procedures set forth in Resolution #287 "Due Process Policy" will be followed.

XVII TERMS AND DEFINITIONS

CountrySide Resident	a resident of a Lot owned by a CountrySide Proprietary Member (owner) (including family members who reside permanently with them)
renter	person(s) renting a CountrySide property; admission to CountrySide pools is granted only after the Proprietary Member who owns the property has conveyed their amenities privileges to the renter and completed the necessary forms.
Member or Proprietary Member	the owner of a Lot in CountrySide
in good standing	Proprietary member who is current in their monthly assessments and with no DRC violations outstanding. A Proprietary Member must be <i>in good standing</i> for pool access to be granted to <i>all</i> residents of that household.
deep end	water depth greater than 3 feet
diving well	water depth of 8 feet or more where diving boards and slides exit or enter the water.
responsible party	a person age 15 or older eligible to accompany children who are non-swimmers or underage to the pool
patron	a member, resident, or guest who is using CountrySide pool amenities.